



Time-Saving Tools

Improve Call Accuracy with Click-to-Dial

Click to dial—through your Vonage Business Communications phone system—any phone number appearing in Salesforce. The feature also ties the call record to the corresponding contact in Salesforce.

Improve Time Management and Follow-Up

Incoming screen pops with answer, decline, and send-to-voicemail options let you know who's calling and provide relevant account details from Salesforce.

Faster Resolution with Call Notes and Tasks

Capture notes for all inbound/outbound calls in call activities, and schedule next tasks or appointments in the same screen pop.

Easily Manage Contacts and Log Calls

Create new-customer contact information quickly during calls and automatically log calls through Salesforce when the caller ID or clicked number is matched to a Salesforce contact or lead.

VONAGE® FOR SALESFORCE®

Empower Your Teams. Elevate Your Customer Experience.

Cloud-based reliability.
Enhanced quality of service.

Get more out of Salesforce with our integration, Vonage for Salesforce: a rich, easy-to-use, intuitive, unified platform designed to effortlessly integrate your voice interactions into your key Salesforce workflows, empower your employees, elevate your customer experience, and boost your bottom line.

A Communications Platform that Delivers Results

Vonage Business Communications goes beyond business phone service. Our powerful features deliver value by giving you the right balance of flexibility and control, so you can work smarter, collaborate easier and take care of business on the go.

Seamless Workflow Integration Saves Time

Enhance productivity by integrating voice, data, call handling, call control, and contact management into your Salesforce workflows.

Get the Information You Need With Integrated Reporting

The richly designed interface allows you to review call volume data, call history, and usage across your organization. Call data reporting and analytics help you find new ways to make your sales process more efficient.

Purpose Built for Productivity

- Integrated Voice & Data
- Simple Setup
- Click-to-dial
- Automated Call Logging
- Call Insights & Analytics
- Mobile Access & More!